Knowledge transfer agenda
Marco Catino – December 8th – 12th
Day 1
Marco Catino, Field Application Engineer

Desktop Infection Vectors

• Infection vectors for Desktop
• Hands on: tests with different infection vectors

Desktop Advanced Configuration Recap & Hands On

• Desktop Agent advanced configuration: Recap
• Hands On: Desktop Agent advanced configuration
• Introduction to Desktop Infection Vectors
Day 2
Marco Catino, Field Application Engineer

Desktop Agent Management

• Browsing the File System
• Downloading files when you know the path
• Uploading files and executing processes
• Checking the commands output
• Hands on: exercises

Desktop Infection Vectors Recap & Hands On

• Infection vectors for Desktop
• Hands on: test with different infection vectors
Day 3
Marco Catino, Field Application Engineer

RCS 8.2

- System update to RCS 8.2.2
- New Features in RCS 8.2
- First contact with the Scout Agent
Day 4
Marco Catino, Field Application Engineer

Monitor & System

• Console: Monitor section
• Console: System Section

Troubleshooting

• Usage of rcs-scripts
• Reading of logs
Day 5
Marco Catino, Field Application Engineer

Conclusions

• Q&A
• Next Session:
  o TNI
  o Troubleshooting
  o Other Platforms