

]Hacking**Team**[

REMOTE CONTROL SYSTEM
GALILEO

Product Training

VERSION
1.3



Purpose

This document consists of 11 sections that aim to provide the minimum and mandatory information for the proper use of RCS Galileo.

The training is intended to be provided during RCS Galileo delivery operations, held at the client's premises.

According to client's product license, one or more sections of this training may be not available for client's installation: these sections (4, 7) will be eventually skipped.

Section	Type
1. System Installation and Configuration	Mandatory
2. Accounting Management	Mandatory
3. Operations Management	Mandatory
4. Intelligence Management	Optional
5. Factories Configuration	Mandatory
6. Agents Deployment	Mandatory
7. Network Injector Management	Optional
8. Dashboard Management	Mandatory
9. Alerting Management	Mandatory
10. System Maintenance	Mandatory
11. Support Portal	Mandatory

Topics

1. Systems Installation and Configuration

- Network Configuration
- Servers Installation
- Console Installation

2. Accounting Management

- Users and Groups Configuration

3. Operations Management

- Operations and Targets Configuration

4. Intelligence Management

- Intelligence Logic and Capabilities
- Entities and Links Creation

5. Factories Configuration

- Desktop Factories, Events, Actions and Modules
- Mobile Factories, Events, Actions and Modules

6. Agents Deployment

- Desktop Infection Vectors
- Mobile Infection Vectors

7. Network Injector Management

- System Installation
- Rules Configuration

8. Dashboard Management

- Understanding Evidences
- Data Export, Tagging and Report Creation

9. Alerting Management

- Events, Types and Auto-Tagging

10. System Maintenance

- Backup: Jobs Configuration
- Audit: Understanding Audit Entries
- Monitor: Tracking RCS Components

11. Support Portal

- Certificate Installation
- Tickets and Download Management



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