

# How to install the release

This release can be installed only over a previous 9.5.x release. It is still possible to install it from scratch (no previous RCS installation on the system).

## 9.6.0 specific instruction for upgrading form 9.5.x:

• Run the installer rcs-setup-\*.exe on the backend server and answer 'yes' when asked to upgrade.

If you have multiple shards, install the update on the master first and then on all the shards.

Before upgrading the shards, check that the master is up and running.

- Run the installer rcs-setup-\*.exe on all the frontend servers and answer 'yes' when asked to upgrade
- The OCR module is now part of the setup, there is no separate package anymore. It will be installed by default.

# What's new in Remote Control System 9.6

## Agent (Windows)

- New module: Photo (able to retrieve photo posted on facebook)
- The position module now retrieves the facebook checkins
- The file module is able to retrieve files from GoogleDrive
- The chat module supports latest Yahoo

#### Agent (OSX)

- The chat module is able to capture Message with attachments
- Fixes to the contacts module

## Agent (Android)

- The call module supports GSM call recording
- New module: photo (retrieve the photo taken by the phone)
- Chat module now support multimedia attachments

#### Agent (Blackberry)

Improved sync with MDS

## **Network Injector**

• The INJECT-HTML-Flash has been extended to more video sites (including porn)

#### Console

• Usability enhancements: push notification for configuration changes

#### Database

• The intelligence module uses the facebook check-ins and photo to correlate targets

# and entities

- Users are now disabled after 5 failed login attempts
- The ip address of a failed login is logged in the audit log
  The OCR module is now part of the default packages, use rcs-db-config utility to enable/disable it
- When a backup operation fails, an alert email is sent