Expectations	What we were told during April Training	What we see in after infecting test phones	What we were told on Skype Call (10JUN2014)
Agent working on all cellphones (Android, Symbian, Blackberry, Windows and iOS)	Tried to infect around 5 different cellphones, one of them was <b>NOKIA E Series E71</b> (Symbian), we were told that the agent could not work in that cellphone	Tried with many brands and models, not all the infections were successful. <b>NOKIA, Samsung, LG.</b>	Android has some issues (see next observation)
Agent can record VoIP calls and transmit them to workstations	We were told that agent works properly for all VoIP applications in the 5 operative systems	Ran several test with Skype but never got any recording or indication that the application was used (SAMSUNG S4, MINI TABLET SAMSUNG, SAMSUNG MINI S4, HUAWEI P6)	Some Androids have issues getting root permissions for: 1. Chats 2. VoIP Calls 3. Screenshots
Agent is invisible before target's eyes	We were told that the target won't notice that we had infected his phone, He would recognize that he downloaded something but he couldn't tell what it was	All phones require user approval to install the agent, and the approval shows what the agent does (SAMSUNG S4, MINI TABLET SAMSUNG, SAMSUNG MINI S4, HUAWEI P6, LG [several models])	There is no way to hide the warnings shown before installing. The best option is to use melted application but the target will always see all the permissions that the app needs.
All the apps that agent runs will be invisible before target's eyes	We were told that not a single application will be ran in a visible way through targets eyes. Target would not suspect because there won't be any unusual behavior	Agent automatically activates GPS, WiFi, and camera flashlight. SAMSUNG 4, MINI TABLET SAMSUNG, SAMSUNG MINI S4, HUAWEI P6, LG [several models])	Agent should not activate those functions. Camera is not supposed to work on Android.
	We were told that the agent sends all the collected info to the system since the first synchronization	We get the confirmation that the infection was successful (phone with the operative system symbol) but it does not synchronize.	The agent should work properly since its installation, but it may need a reboot. NOTE: If we infect a target we won't be able to reboot his phone when we please.

We also asked for a list of all the functions not available in different OS (such as chats, screenshots for Android) so we won't configure the agent to collect that info whenever we do an infection, the answer was that only Android has that issue getting root privileges.