

## How to activate Ghost to preserve your Agents

The Ghost feature implements a measure to restore the Agents in the event that they are deleted by Antivirus software.

Activate the Ghost by opening the Agent in the Operations panel, then clicking on the **Activate Ghost** button (see Figure 1).

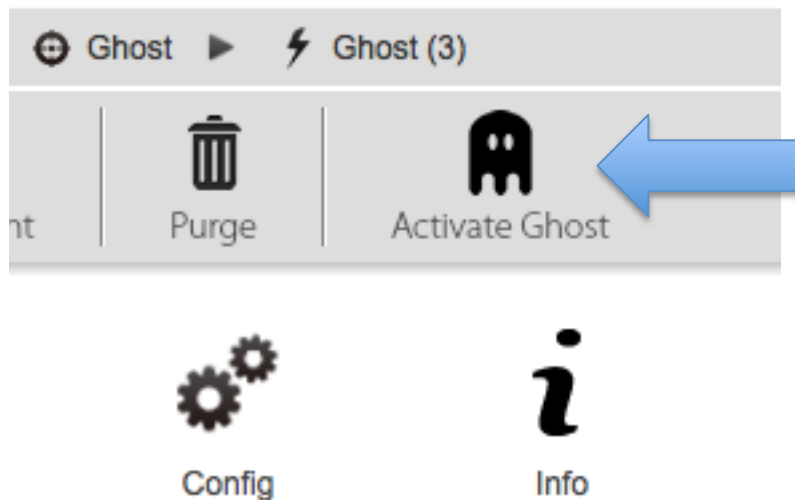


Figure 1 - Activate Ghost button

**DO NOT ACTIVATE THE GHOST MODE MORE THAN ONCE ON THE SAME AGENT.**

You will be presented with a configuration window, asking you for two Anonimizers or Collector addresses (see Figure 2).

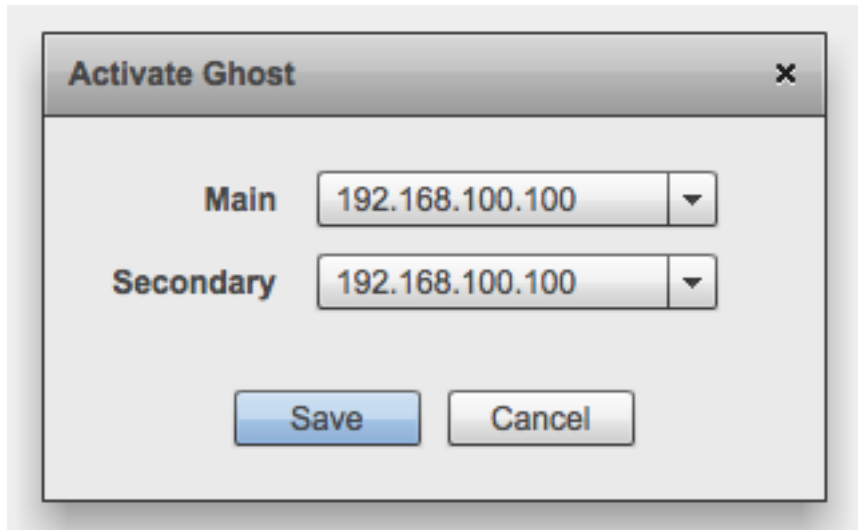


Figure 2 - Selecting the Anonimizers

If you have just the Collector and no Anonimizers, fill in the Collector address in both the Main and Secondary selection.

If you have one Anonimizer, fill in the Anonimizer address in the Main field and the Collector address in the Secondary.

If you have two Anonimizers, fill in the **second** Anonimizer address in the Main field and the Collector address in the Secondary.

If you have more than two Anonimizers, always use the **second** and **third** as Main and Secondary respectively.

When done, click Save, the Ghost feature will be activated.

**Repeat the procedure for each Agent.**

## How can I verify if the feature is active?

In the Info panel the Ghost field is set to **Activated** when the feature is active (see Figure 3).

<b>User</b>	Test
<b>Device</b>	WIN-7H71E1VUFG
<b>Source</b>	172.20.20.162
<b>Ghost</b>	Activated



Figure 3 - Ghost active in the Info panel

In case the Agent is deleted and no more evidence is received, you will see the Ghost feature active also in the Dashboard (see Figure 4).

**Last sync:** 2012-07-31 16:04:45 (00:01:13 ago) Ghost




Figure 4 - Ghost active in the Dashboard

## What should I do if the feature is active?

In case you stop receiving evidence from the Agent and the Ghost feature is active, please contact the Support Team.