

Amsterdam, 27 June 2017

To: Twitter EMEA HQ
Cumberland House, 24-, 26 Fenian St
Dublin 2
Ireland
Twitter Inc
1355 Market Street Suite 900
San Francisco, CA 94103
United States

Subject: Companies using Twitter data from Twitter users for their own databases, which they make available to law enforcement agencies in The Netherlands for information gathering.

Dear Madame/Sir,

At the moment we are investigating several Dutch companies that are providing social media data to Dutch law enforcement agencies. In regard to this matter, including their use of Twitter data for these purposes, we have several questions for you.

1. Is Twitter aware of the fact that companies are downloading (crawling) Twitter data for their own purposes? Law enforcement in the Netherlands themselves are using Tweetdeck to scrape Twitter. Is Twitter aware of that?
2. Does Twitter allow companies to collect data from Dutch citizens – and probably other nationalities – in order for the companies to store the data in their own databases? If so, under which regulations or laws are the agreements between Twitter and these companies made?
3. Is Twitter aware that these companies make these databases available to their customers, who pay for this access/data?
4. These companies also make their databases available to law enforcement agencies for social media monitoring/surveillance purposes. Is Twitter aware of that? What kind of agreements between Twitter and data collection companies regulate the companies' making that data available to law enforcement agencies?
5. Are users in the Netherlands – and other countries - informed by Twitter about the fact that their data might be collected by Dutch companies for other purposes than the initial intention of the Twitter users? How are privacy, copyright and general surveillance issues dealt with between Twitter and these companies concerning the data from Twitter users?
6. Do these companies that collect Twitter data have a contract with Twitter? At the moment we are investigating several companies among which Coosto/Wiseguys Internet, Buzzcapture and Obi4wan/Sitedata. Are these companies known to Twitter? Does Twitter publish a full list of Dutch companies which have Twitter's permission to collect data from its users?

Yours sincerely

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