Remote Control System

Da Vinci

1st Session A Glance on computer networks

Fulvio de Giovanni, Field Application Engineer

- TCP/IP
 - o Ip addressing
 - Computer ports
- Some Application Layer Protocols
 - o DNS
 - o DHCP
 - o HTTP
 - HTTPS
- Switches, Firewalls and vlans

2nd Session Server-side infrastructure

Fulvio de Giovanni, Field Application Engineer

- Da Vinci system suggested architecture
 - Vlans creation and firewall rules
- Processes and services
 - RCS Folders
 - Collector (Collector & Network Controller)
 - Masternode (RCS-DB, RCS-Master)
 - Database (Workers and Shards)
- Data Flow

4th Session Mission management

Fulvio de Giovanni, Field Application Engineer

- Target lifecycle
- Agent statuses
- Factories Vs Agents
 - Configuration changes
- Basic conf. Vs. Advanced conf.
- The Event-driven schema
 - o Events
 - Actions and sub actions
 - Modules
 - Connecting arrows
- Interacting with your agent
 - Best practices
 - What you should never do

6th Session Accessing the Support Portal

Alessandro Scarafile, Field Application Engineer

- HackingTeam Ticketing system
- Installing certificates and connecting to http://support.hackingteam.com

7th Session System Management

Alessandro Scarafile, Field Application Engineer

- Backup Management
- Status check and configuration tools
 - o rcs-configure
 - o rcs-log
 - o rcs-status
- System monitoring and Troubleshooting

8th Session Conclusions

- Q&A
- Next week agenda

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