

Amsterdam, 21 August 2017

Dear Mr. ... ,

Thanks for your patience. Here is the final batch with answers to your questions.

Storing of older data

We've checked this with Coosto and as it appears, they are storing information but only specific information and only sharing it with the specific Page owners. This is not violating our policies. We don't prohibit a Page owner from storing data obtained from their own Page (there are actually laws that require some businesses to retain this information), but they (and their service provider who collected that data on the Page owner's behalf) can't use it for any other purpose.

Accessing private posts

On accessing private posts, I think you're mistaken. Let me try to clarify this with the example you use yourself. If you go stalkscan's website, it's tagline is "all 'public' info Facebook doesn't let you see". It explicitly says "only me" stays "only me". The website doesn't really work if you aren't logged into FB. If you are logged in, it just provides links to certain views ****on Facebook**** that shows you what you are in the audience for about the person you selected on its site. No private messages are being uncovered. Please note that stalkscan relies on someone being logged into FB and just directs you to FB to see content.

We'd encourage you to try to provide us with an example of an uncovered message. If you provide us with the username of who was logged into FB, the username of the person they were looking for info about and the piece of content they think shouldn't have been revealed to the logged in person, we can check that. But I am pretty sure that this won't be possible.

Here's the full disclaimer at the bottom of the website:

"StalkScan is a tool that shows all public information for a given Facebook profile.

It doesn't involve any hack or hacking, it just displays public info from Facebook's official graph search.

Please be aware that results depend on privacy settings: if information is set to 'friends only' it will only show up for Facebook friends.

The website itself is ment for a personal privacy checkup, not for stalking."

Coosto policy blog

The blog post was done on their own initiative and not at our request. It was published after we met with them to discuss our policies with respect to collection and use of user data.

Coosto contacts

We've followed up with Coosto and also let the CEO know that we are sharing his information with the inquiring party. They were curious too what party was investigating them, but we haven't shared this with them. Could you let me know whether you are reaching out to them?

It took a while, but I am pretty sure that we've answered all of your questions. Thanks for taking time to have a look at our policies and engaging with us!

Kind regards,

Facebook Benelux